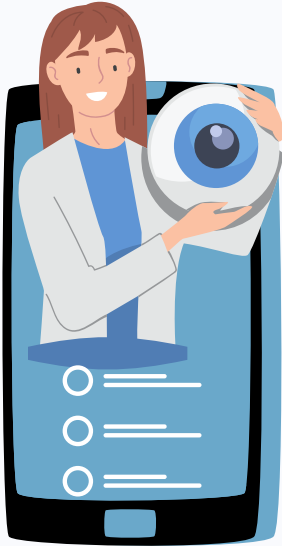


“If you haven’t done your virtual check in yet, please send us a text message at 818-874-3048 to schedule your Virtual Check-in”

## What is a Virtual Check-in?

It is a pre-screening process where we gather and verify detailed information usually done over the phone

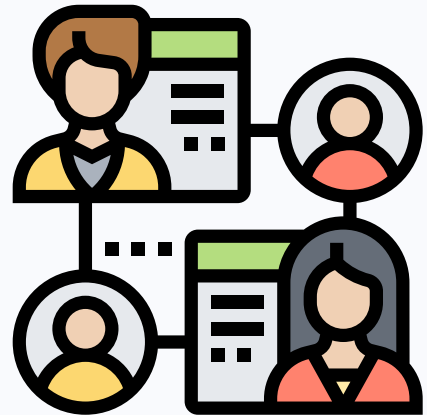


## Which Information is collected and verified during a Virtual Check-In?

- Medical history
- Allergies
- Ocular history
- Prescription of eyeglasses and/or contact lenses
- Insurance info (if not collected)
- Main concern/complaint

## How does Virtual Check-in work?

- Schedule your Virtual check with our Virtual Concierge
- Expect a text/call from us 1-3 days before your consultation
- Call takes about 3-5 minutes of your time depending on your questions and concerns
- Verifying any missing information



## Why do we need Virtual Check-in?

- Less time spent in waiting rooms
- Less exposure to possible sickness
- More chair time with your doctor to discuss any of your concern and questions